

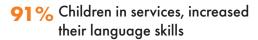
HEAR Wisconsin is a nonprofit that helps infants, children, and adults with hearing loss by eliminating communication and language barriers through personalized services, technology, and education.

# 2022 MISSION OUTCOMES BY THE NUMBERS Over 9,000 People Served

### **Kellogg Child & Family Program**

#### **Impact Numbers**

2,611 Hours of direct early intervention services



98% Parents reported an increase in parenting confidence and skills after six months of service

48% Families are low income or from underserved communities

### **Accomplishments**

- Hearing-loss-specific-therapy is nurtured by Speech Language Pathologists and professional staff who are Certified Listening & Spoken Language Specialists, fluent in American Sign Language and/or are deaf/culturally Deaf adults.
- All families have access to in-person, virtual, or a hybrid of both services
- United Way Diaper Hub –providing an average of 1,000 diapers and wipes per month to families

"It's been amazing watching her grow and learn through your outstanding program! We are so thankful for all that she has learned! You are all incredible teachers!" – The family of MP

## **Mobile Audiology Clinic (MAC)**

### **Impact Numbers**

2,073 Children and adults received hearing screenings

290 Seniors received full audiology services

100+ Partnerships with schools, senior centers, community fairs, nonprofits, and businesses

### **Accomplishments**

- Daily utilization has gone from 30% to over 85% monthly, the remainder is reserved for getting gas and maintenance
- MAC has visited and screened many economically disadvantaged and diverse populations
- MAC served people from 18 counties
- 2,177 Employees received OSHA hearing conservation services

"This was so much fun! We want to come back tomorrow and have our hearing checked again."

– Two five-year-old classmates

HEAR Wisconsin is headquartered in the Kay Eckstein Speech & Hearing Center, in honor of late Kay Eckstein and her philanthropic family. Her desire to help children and adults with hearing loss led to a most commemorative gift to make this fully owned facility a resource to all who enter it. To learn more about HEAR Wisconsin, visit <a href="https://www.hearwi.org">www.hearwi.org</a>

## **Audiology Clinic**

### **Impact Numbers**

3,506 Audiology appointments completed

60% Patients who are low income and/or from underserved communities

#### **Accomplishments**

- Accepts patients of all ages and any degree of hearing loss
- Added two more audiologists due to increased demand and partnership with UWM

"I'm so happy with all the help you gave me and with my devices. I don't notice my tinnitus as much when I have my hearing aids in. Thank you for helping me connect everything to my phone too!" -JC

### **Assistive Technology Center**

### **Impact Numbers**

1,438 Assistive Technology
Center clients served

75% of clients received TEPP vouchers to reduce the cost of equipment

#### **Accomplishments**

- Assistive Technology Center doubled the amount of speech and mobilityimpaired vouchers for customers
- Online product catalog is available for easy purchase and shipping to anywhere in the U.S.

"Just wanted to say [she] is an outstanding representative for HEAR Wisconsin. Great with attention to detail for my needs. It was a pleasure working with her. Thank you! " -LH

### Adult Day Services - Community Access for the Deaf

#### **Impact Numbers**

- 21 Clients were served
  - 7 Adults started job skills at two separate businesses
  - 3 New adults started attending Monday day program

### **Accomplishments**

- Services includes home visits and group classes twice a week with community outings 2 times a month
- Staff training in group homes, for guardians, caregivers, or work-site staff is provided for those who work directly with our clients

"Thank so much, JW is enjoying being able to communicate and socialize with other deaf peers through the fun activities and outings each week!" -JW's mother

### **CommLink Interpreting Services**

### **Impact Numbers**

1,835 Interpreter jobs completed

108 Partnerships formed with medical facilities, schools, community, legal and government entities

### **Accomplishments**

- 17 freelance licensed interpreters available, with several holding additional required certificates to interpret in specific settings
- 2,800 Total hours interpreted

"CommLink supplied an interpreter for a deaf student in a public school. Initially, he was reading at a 2nd grade level. At the end of the year, [with the] interpreter, he progressed to a 4th grade level!" – JH