



The best things in life aren't things.
Our people – clients, donors, board and staff – **make us special.**

→ **93 years** of serving the community.

Our Mission

We are a nonprofit organization that helps babies, children and adults with hearing loss by eliminating communication and language barriers through personalized services, technology and education. It's been our focus for nine decades and counting.

RECOGNITION

HEAR Wisconsin is a member of the **National Association of Speech & Hearing Centers**



HEAR Wisconsin was awarded **Best Audiologist of 2018** by the City of West Allis

IMPACTING LIVES

Kellogg Child and Family Program

Unique, specialized early intervention therapy and education taught by credentialed experts for babies and children who are deaf or hard of hearing and their families.

- ▶ **83% of children** met or exceeded expectations for increasing their communication skills
- ▶ **98% of parents** reported an increase in confidence/skills after six months of education
- ▶ **New immersive language program** piloted for children aged three to five years



Kay Eckstein Speech and Hearing Center

Offering audiology services, hearing aid fittings, and specialized equipment consultations for the home, work or other environments.

- ▶ **1,317 audiology appointments** made
- ▶ **2,401 store clients** served
- ▶ Educational information shared at **45 community outreach events**
- ▶ **New programs established:** Senior Outreach and Tinnitus Program



CommLink Sign Language Interpreting

Offering quality American Sign Language interpreting services through licensed interpreters for medical appointments, business meetings, legal proceedings, emergencies and everyday events.

- ▶ **68 new business partners**
- ▶ **203 total businesses served (80+ medical facilities)**
- ▶ **Provided 7,695 total hours of interpreting**



HISTORY

In 1926, two neighbors formed the Milwaukee League of Hearing to help those managing the unique challenges of hearing loss. Membership grew and by 1944, the organization was incorporated as the Milwaukee Hearing Society. Clients could enroll in auditory and lipreading classes, and access new technology through a hearing aid loan program. In the 1980s and 1990s, we became the Center for the Deaf and Hard of Hearing, and then, the Center for Communication, Hearing and Deafness. Finally, in 2015 we became **HEAR Wisconsin**, offering a wide range of services for children and adults with hearing loss, whether sign language or spoken language is their communication choice. **We are the only nonprofit in the state offering these services.**

MESSAGE FROM OUR PRESIDENT & CEO

There's no place like hope.

At HEAR Wisconsin, we are focused on hope. For more than nine decades, we've worked tirelessly to bring hope to every person who comes through our doors. Families who want information when their baby is born with hearing loss. Caregivers who know that the right technology can create a path for inclusion and interaction. People who understand that communication comes in many forms and all of them are valuable.

Our staff is dedicated to helping people achieve their goals and reach their unlimited potential, and we wouldn't have it any other way. **The best things in life? The people we serve, work with and receive support from at HEAR Wisconsin.**

Jill Van Calster
 President & CEO



FINANCIAL

STATEMENT OF ACTIVITIES

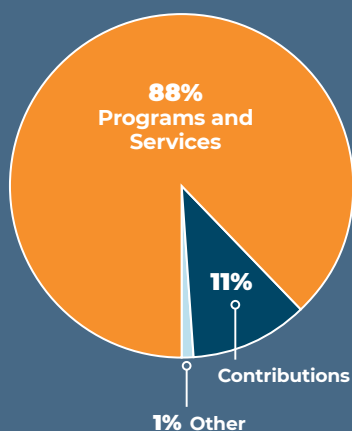
Year Ending December 31, 2018

TOTAL ASSETS
 \$4,860,537

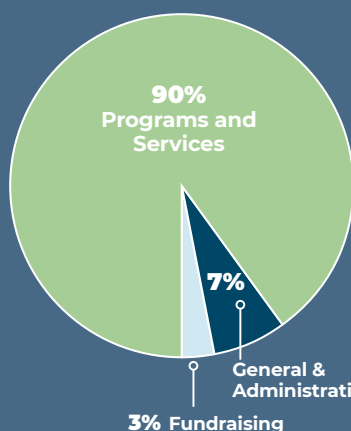
TOTAL LIABILITIES
 \$390,724

NET ASSETS
 \$4,469,813

REVENUE



EXPENSES



WALKING THE TALK

20 Board Members – Six people on the board are deaf or hard of hearing and use hearing devices and/or assistive technology.

BOARD OFFICERS

- Susan York Jeide**
President
- Jamie Grasso**
1st Vice President
- Toan Ly**
2nd Vice President
- Ted Durant**
Secretary
- Shannon P. Burns**
Treasurer
- Rachel Smith**
Past President

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- Robert Frisch
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- Chris L. Runge, PhD
- Nick Ribich
- Kate Dragisic Schoyer, MD
- Judy G. Scott
- Brian Tyndall

25 Full-Time Staff

- **7 are d/Deaf* or hard of hearing** and use hearing devices and/or assistive technology
- **14 staff are fluent or skilled** in American Sign Language (ASL)
- Half of the staff have worked with the organization **10 years or more**
- **27 licensed freelance interpreters** are available when needed

6,000+
Clients
 Served
 Annually

OUR TEAM



Greater Milwaukee & Waukesha County

* Deaf with a capital D refers to someone embracing the cultural norms, beliefs and values of the Deaf Community.

2018 DONORS

Individuals

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United Leadership Solutions
US Bank
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Wisconsin Skydiving Center
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Thank You!
For investing in our mission!